Installation manual Slim Jim Idrocompresso espresso machines

(Original instructions)

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Designation

This manual applies to the 2-group and 3-group Slim Jim Mirage espresso machines with touchpad or Bastone operation manufactured by Kees van der Westen Espressonistic Works B.V. A separate rotational pump with electric motor is part of the appliance.

Safe operation

- The espresso machine has to be placed in a horizontal position on a sturdy and flat surface.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The new hose-sets supplied with the appliance are to be used. Old hose-sets should not be reused.
- Intended use of the appliance is restricted to well-trained personnel only.
- The appliance must be installed in locations where it can be overseen by trained personnel.
- The appliance may not be left unattended when there is the possibility that children and/or vulnerable people can reach the machine.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- The mains electricity the appliance is connected to must include a residual-current-circuit-breaker of 30 mA.
- The appliance may not be cleaned with the aid of a water jet.
- The appliance is not suited for outdoor use.
- Ambient temperature for correct operation of the appliance is 10-30°C (50-86°F).
- If ambient temperature falls below 5°C (41°F), keep the machine at ECO or ON to prevent freezing of water inside the machine.
  Note that the external rotational pump should be kept above freezing point of water as well.
  Whenever the machine and/or pump have suffered freezing conditions, ask a technician to start-up the appliance again.
- It is advised to install a leak prevention system as the appliances is directly connected to the water mains. An unattended leak can cause serious damage to the premises.

Installation manual

Parts identification

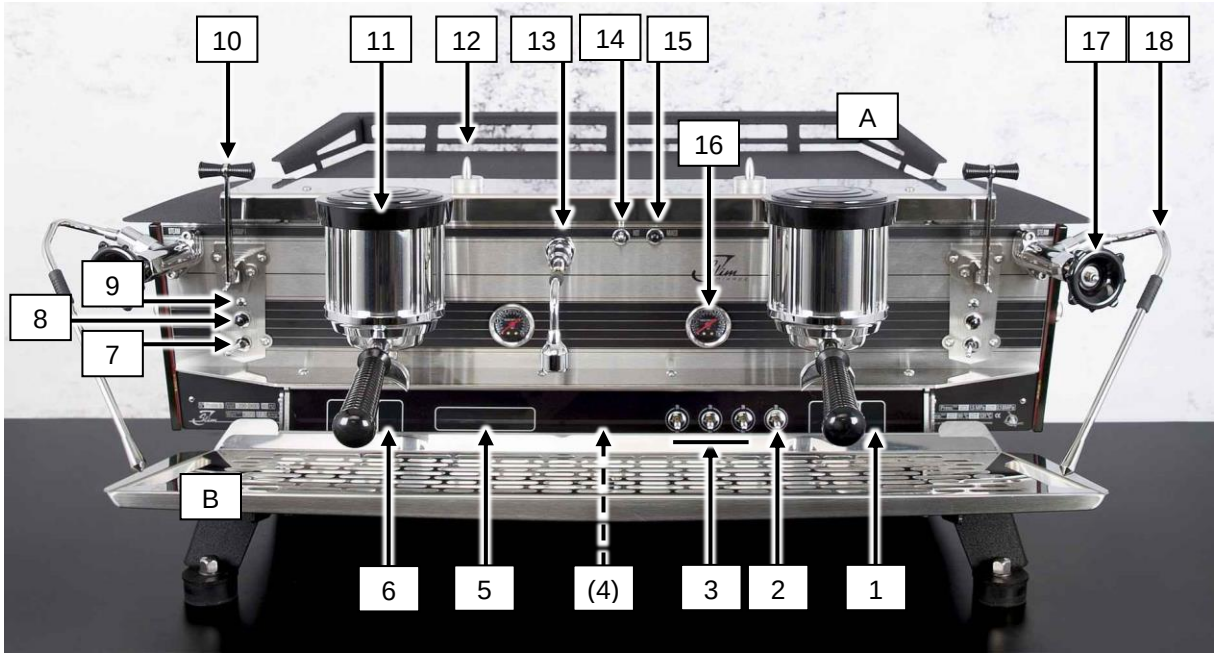


Figure 1. Showing main operational parts of the Slim Jim Duette Bastone version with TECH legs. The Slim Jim Triplette has three groups but its functions are identical to the Duette. On the Touchpad version, the group brewing lever units are replaced with touchpads.

1. Right hand group 3-digit display (shot-timer and/or temperature)
2. Main switch (switches power to everything but the heating circuits)
3. Heat switches 1, 2 and 3 (switches power to steam boiler heating and group heating)
4. (Centre group 3-digit display; only on Triplette: shot-timer and/or temperature)
5. Capacitive interface and display of controller
6. Left hand group 3-digit display (shot-timer and/or temperature)
7. Volume toggle switch (left group)
8. Program & continuous button switch (left group)
9. Group indicator light (left group)
10. Group brewing lever (left group)
11. Group (left)
12. Two-stage pre-infusion cylinder
13. Hot water spout
14. Hot water toggle switch (hot water only)
15. Hot water button switch (mix water)
16. Coffee brew pressure gauge (right group)
17. Steam valve (right)
18. Steam wand (right)

A. Cup-rack (metal version, shown in crackle black)
B. Drip-tray

Not visible on this photo:

- Green indicator lights for heating spirals (one for each spiral; see page 15)
- Connection for external temperature probe (see page 15).

Installation summary

Check location

1. Check water quality.
2. Check water supply.
3. Have an adequate water treatment system installed.
4. (Flush water treatment system.)
5. Check water waste/drain.
6. Check countertop.
7. Check cupboard for pump location.
8. Check electric mains (3P-N-E or P-N-E or 2P-E; adequate power).

Unpack

9. Lift top from crate.
10. Check accessories.
11. Check for transport damage.
12. Read installation manual.
13. Lift machine onto countertop.

Install machine

14. Mount non-return valve on inlet fitting of pump.
15. Connect machine to water supply and waste.
16. Open water tap.
17. Plug power cord onto pump motor.
18. Check machine for 3P-N-E versus P-N-E electric mains.
19. Check wall socket wiring.
20. Connect machine to electric mains.
21. Fill machine with water with heating circuits OFF.
22. Run cold machine, check for leaks.
23. Switch heating circuits ON.
24. (Install and adjust grinder).
25. Program service telephone number into controller.
26. Adjust TIME/DAY (and perhaps Celsius – Fahrenheit)
27. Check main functions of machine.
28. Brew first coffee, adjust pump-pressure.
29. Check/adjust hot water temperature.
30. Write machine number, installation date and other specifics in Service record.

Transfer machine to owner/user

31. Explain main features to new user(s) and manager.
32. Show User manual (on website).

Water Quality

Have the local water tested and ask the water supply company if there can be seasonal changes in water quality and when so, in what order these changes occur. Install a suitable treatment system that at least includes a carbon block in order to not only traps drug-remnants, Chlorine and organic compounds but also prevents rigid particles >30 µm to enter the pump.

Optimally, the water fed into the espresso machine would fall in the high end of the SCA "core zone", see Figure 2, and have a pH of 7.0-7.5 (at 25°C).

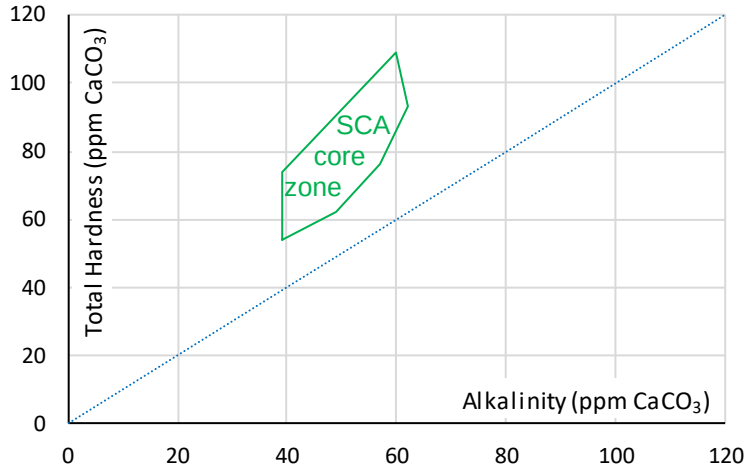


Figure 2. Alkalinity vs-Total Hardness graph showing the SCA "core zone" in green outline.

Besides the Alkalinity and Total Hardness requirements, the water should have the following properties:

Parameter	Target	Acceptable range	unit
Total Hardness	72	50-175#	ppm
Total Alkalinity	40*#	40-75#	ppm
pH	7.0*	6.5-7.5*, 6.5-8.0#	--
Electrical conductivity		< 3 times Alkalinity (in ppm) #	µS/cm[1]
Total Dissolved Solids	150*	75-250*	ppm[1]
Calcium Hardness	51-68*	17-85*	ppm
Sodium	10*	at or near 10*	ppm
Sulphate	30	0-50	ppm
Chloride	0	0-30	ppm
Silica	0	0-5	ppm
Odour and colour	clean*, fresh*, odour free*, clear*		
Taste influencing organic compounds*#		not present	
Chlorine#, Hypochlorite#, Chloramines#			
Iron#, Lead#, Manganese			

* SCAA Technical Standards Committee, 2009: water properties for optimum taste.
\# Values from "The SCAE water Chart" (2015?).

Table 1. Showing parameter values for water meant to brew coffee with.

Water with properties that lie within the SCA "core zone" and correct pH combines technical aspects enabling a safe operation and sensory aspects yielding a high-quality brew, provided the other parameters are met as well. High brew-ratio's, as for espresso, shift the optimum of total hardness and alkalinity towards higher values within the core zone.

[1] The conversion from electrical conductivity to TDS depends heavily on the water composition and temperature, yielding results that can vary significantly. Additionally, even if the estimated TDS value is accurate, it does not contain any information about what the TDS is actually made up of.

Water supply

Rated pressure: 0.1-0.5 MPa (1-5 bar)
Rated flow: minimum 4 litre/minute

The water supply should be able to deliver a minimum amount of 4 litres per minute in the range 0.1-0.5 MPa (1-5 bar). The machine and accompanying rotary vane pump must be connected with the supplied new set of high-pressure hoses (two hoses, each 1.5 meter long), old hose-sets should not be re-used. The one-way valve supplied with the machine should be mounted on the inlet side of the pump (see Figure 5). The distance between water treatment system and pump and the distance between pump and machine cannot be greater than 1.5 meter unless there is appropriate material available to increase these distances.

Notes!
Not included in the shipment are supplies to make the connection between the water-tap and the water treatment system.
National rules/regulations may apply when the appliance is connected to the water mains.

Water treatment system

The water treatment system should also be able to deliver a minimum amount of 4 litres per minute and should at least have a carbon block that not only traps drug-remnants, Chlorine and organic compounds but also prevents rigid particles >30 µm to enter the pump.

If the resulting water does not fall into the SCA “core-zone” (see Figure 2) have additional treatment installed.

Notes!
Flush the water treatment system according to the manufacturers instruction before connecting it to the pump-inlet.
Make sure that the functioning of the water treatment system will be checked on a regular basis.

Waste/drain

The appliance has two drain hoses: one for the drip tray and one for the machine itself. These semi-flexible hoses have an external diameter of 20 mm (inner diameter: 16 mm). The hoses must slope downwards all the way from machine to waste to prevent clogging. The waste at the location should have a minimum inside diameter of 38 mm to accommodate for the two hoses and incorporate a water-lock to prevent smelly odours.

Machine location

The machine is only to be installed in locations where it can be overseen by trained personnel. Areas where a water-jet could be used are not suitable as location for the machine.

Counter surface

The countertop must be sturdy enough to easily support the machines’ weight (when filled: up to 100kg) plus extra equipment (one or two coffee-grinders, tableware, …). The surface should have a height of 95-100 cm and be smooth, flat and horizontal.

It is advised to think about the location of holes in the countertop where the water and waste hoses and electric cables should pass before the machine is installed.

Pump location

There should be nearby space for the electric motor with rotary vane pump. The pump-assembly should not be able to touch the walls of the cabinet it is located in to prevent noise. Further noise reduction can be achieved by placing the assembly on a 2-4cm thick rubber-foam sheet with dimensions: 16x30cm (not supplied with machine). The pump will be electrically connected to the espresso machine with an approximately 2 m long cable.

Areas where a water-jet could be used are not suitable as location for the pump-assembly.

Make sure there is air-flow possible near the motor to prevent overheating.

Electric mains

Rated voltage: ~230V / 3N~400V, 50 / 60Hz
Rated power: max. 34.7 (230V) / 11.6 (400V) Amp per phase, see Table 2 for details.

☠ Danger

If the supply cord or the pump connection cord is damaged it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

The appliance is to be supplied through a residual current device (RCD) having a rated residual operating current not exceeding 30mA.

Slim Jim peak power at 230 Vac	version / per phase		Duette		Triplette		Duette		Triplette	
			4800W steam power				6000W steam power			
			kW	Amp	kW	Amp	kW	Amp	kW	Amp
3-phase (3N~400V)	L1		2.1	8.9	2.1	8.9	2.5	10.7	2.5	10.7
	L2		2.1	8.9	2.1	8.9	2.5	10.7	2.5	10.7
	L3		2.2	9.7	2.3	11.6	2.6	11.4	3.1	13.4
	(N)		2.2	9.7	2.3	11.6	2.6	11.4	3.1	13.4
single phase (~230V)	L	L1	6.3	27.5	6.8	29.5	7.5	32.7	8.0	34.7
	(N)	L2	6.3	27.5	6.8	29.5	7.5	32.7	8.0	34.7

Table 2. Showing peak power in the different phases for different machine versions.

The machines' internal electrics consists of 3 heating circuits and an operation circuit. Each circuit is meant to function on 230Vac. The range in which it can function safely is 208-240Vac. Electric mains can be connected in two ways to the machine. Check if the electric mains of the location matches the configuration of the machine.

3-phase machine

What we call a three-phase machine must be connected to 3P-N-E power (3 Phases + Neutral + Earth, see Figure 3) with 120 degrees phase shift between phases. Such power is characterised by: 220-240Vac tension between each phase and neutral (or Earth) and 380-400Vac tension between the phases. For peak power, see Table 2.

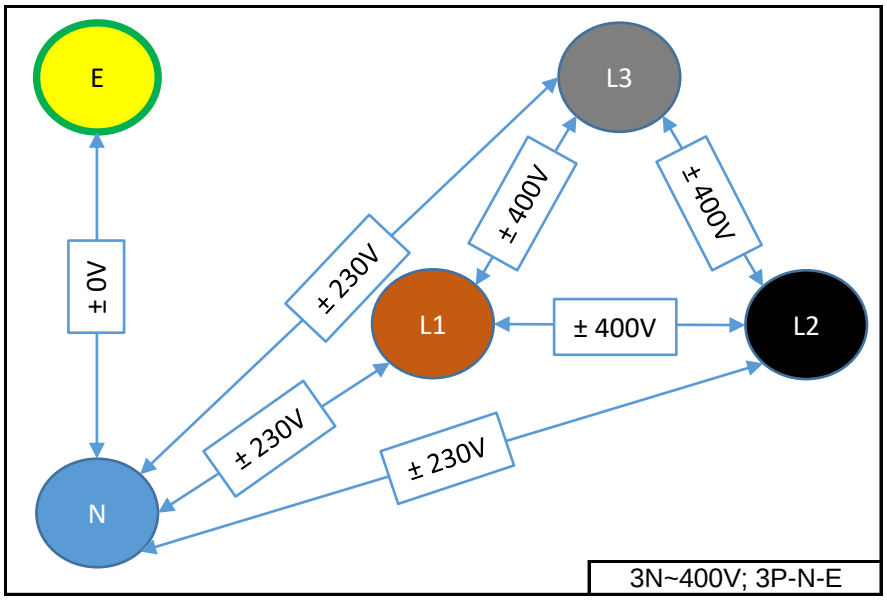


Figure 3. 3P-N-E electric mains. Peak current of the Slim Jim is 9.7 – 13.4A per phase.

single-phase machine

What we call a single-phase machine must be connected to P-N-E (single Phase + Neutral + Earth) or 2P-E (split Phase + Earth) power mains, see Figure 4. Note that the 2P-E configuration does NOT make use of the neutral wire of the electric mains. For peak power, see Table 2. The tension between the phase and neutral (P-N-E power) or the tension between the two phases (2P-E power) should be 220-240Vac.

Note that with single-phase peak current in the mains cable and the locations' wiring is a lot higher than with 3-phase power.

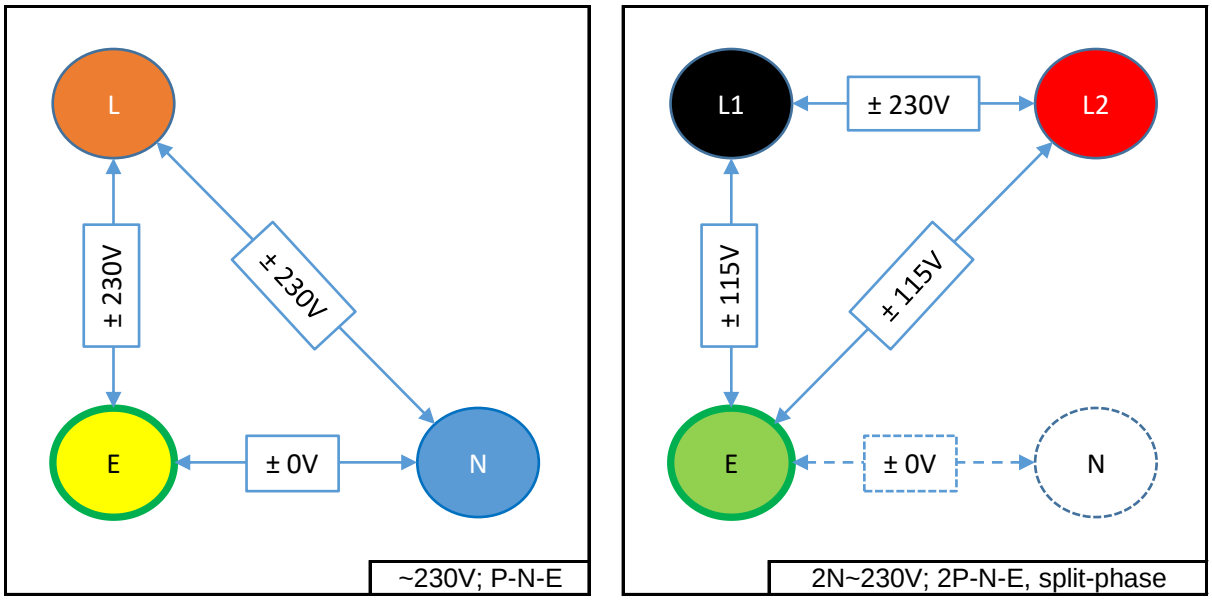


Figure 4. At left P-N-E, at right 2P-N-E. The machine can make use of L1 and L2 plus E (without N) of the right electric mains configuration. Peak current is 27.5-34.7A.

3-phase / single phase conversion

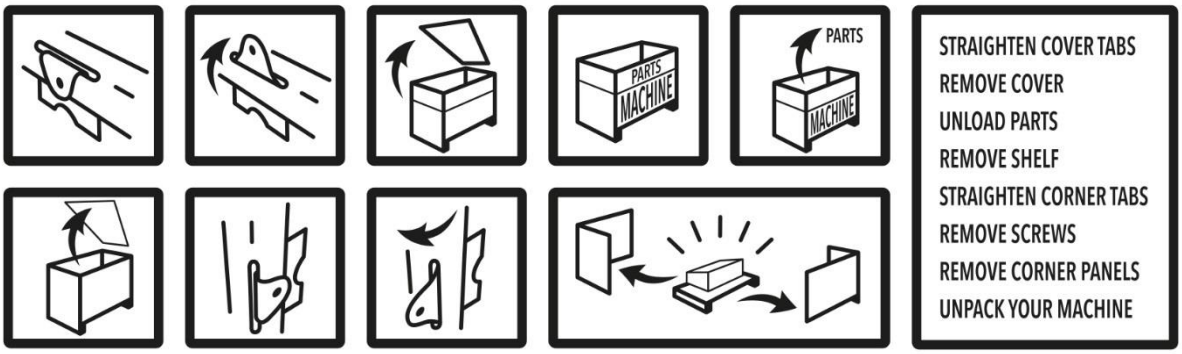
The machine will be prepared in the factory for connection to either 3P-N-E or P-N-E/2P-E power and will show respectively 3N~400V or ~230V on the identification tag.

Conversion is possible but requires replacement parts. Replacement parts and instruction for the conversion can be obtained at: support@keesvanderwesten.com.

Note!
National rules/regulations may apply when the appliance is connected to the electric mains.

Unpack

1. Straighten the tabs that fixate the lid to the wooden crate, then remove the lid.
2. Unpack only the loose materials inside the crate.
3. remove the shelf from the crate.
4. Straighten the tabs on the two diagonally ribs of the crate.
5. Undo the screws that hold the sides of the crate to the bottom.
6. Remove the sides of the crate from the bottom.



7. Check if all accessories are present.
8. Remove packing material from machine.
9. Check the machine for transport damage.
10. Get adequate help to lift the machine from the bottom of the crate onto the countertop.

Connect to water supply

Rated pressure: 0.1-0.5 MPa (1-5 bar)
Rated flow: minimum 4 litre/minute

The machine is equipped with a non-return valve that prevents water flowing back to the pump. A separate non-return (one-way/check) valve with socket is supplied with the machine to mount on the inlet side of the pump.

Notes!
When installing a new machine, always use new water supply hoses.
Do not re-use the hoses from a replaced machine.

Add the non-return valve (with 3/8” socket) to the inlet of the pump, see Figure 5.

- Connect water tap to the inlet of the water treatment system with a suitable hose (not included).
- Make sure the water treatment system has been flushed according to the manufacturers specifications.
- Close water mains.
- Mount the separate non-return-valve with 3/8” socket to the inlet of the pump, use a few windings of PTFE tape to seal.
- Use one of the supplied high-pressure hoses to connect the outlet of the water treatment system to the inlet of the pump. The connection on the hose is a 3/8” BSPP swivel-nut.

Note!
National rules/regulations may apply when the appliance is connected to the water mains.

- Mount the high-pressure hose that is connected to the machine onto the outlet of the pump.
- Open water mains.
  As there now is water mains pressure onto the machine, the coffee boilers will start to fill while compressing the air inside the coffee system.

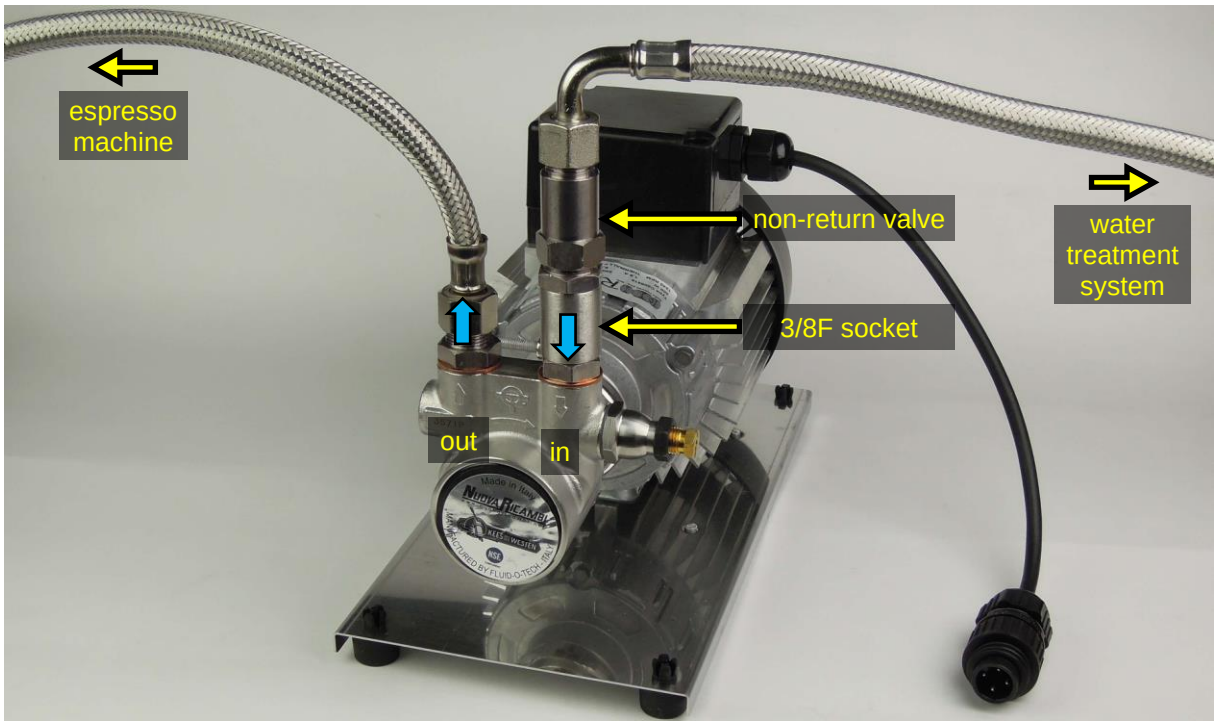


Figure 5. Showing the water connections on the pump. Water mains will be attached to water treatment system (not shown in the photo) and from there via the non-return valve to the pump onto the espresso machine. Note that the water treatment system and supply hose are NOT included in the shipment.

Connect to drain/waste

- Normally, the drain hose of the machine will already be mounted onto the machine. The drain hose of the drip-tray is not yet mounted.
    - Slide a hose clamp over the separate drain hose.
    - Push the end of that drain hose onto the pipe of the drip-tray and tighten the hose clamp.
- Lead the two drain hoses to the waste of the location (with water lock!). To prevent clogging and/or pinching, make sure the hoses slope down all the way between the machine and the waste and make sure the hoses do not make a sharp bend or are led over a sharp angle.
- The drain runs off best when the end of the hose is above water-level in the water lock.

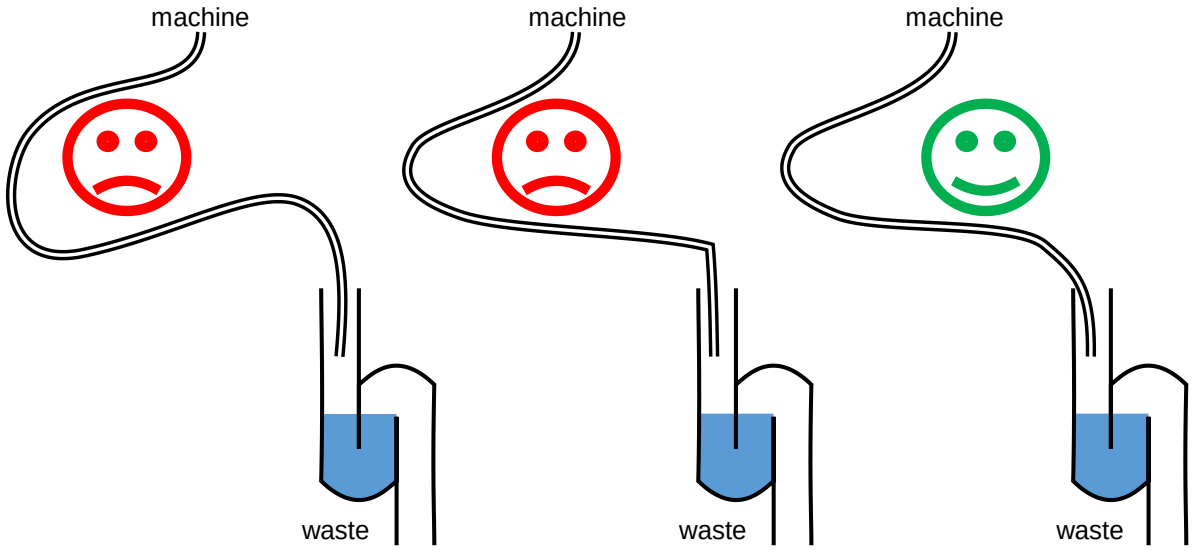


Figure 6. The drain hoses should not slope up (left) or make a sharp bend (centre).

Connect pump cable

☠ Danger

If the pump connection cord is damaged it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

- Connect the female plug on the pump-cable to the male plug at the pump.
- Tighten the plugs with the latching ring (turn clockwise).

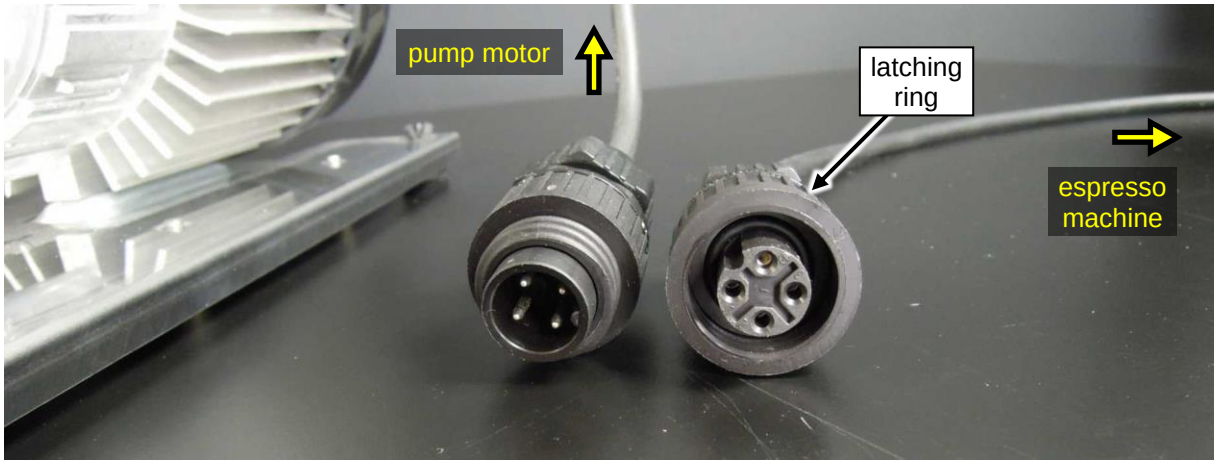


Figure 7. Plug the pump-cable onto the pump-motor and secure latching ring.

Connect electric mains

Rated voltage: ~230V / 3N~400V, 50 / 60Hz
Rated power: max. 32.2 (230V) / 11.3 (400V) Amp per phase, see Table 2 for details.

The appliance is to be supplied through a residual current device (RCD) having a rated residual operating current not exceeding 30mA.

Normally the mains cable will not have a plug attached to it. This is to allow for a smaller hole in the countertop to feed the cable through.

The machine can be equipped with 3 different mains cables, see Figure 8.

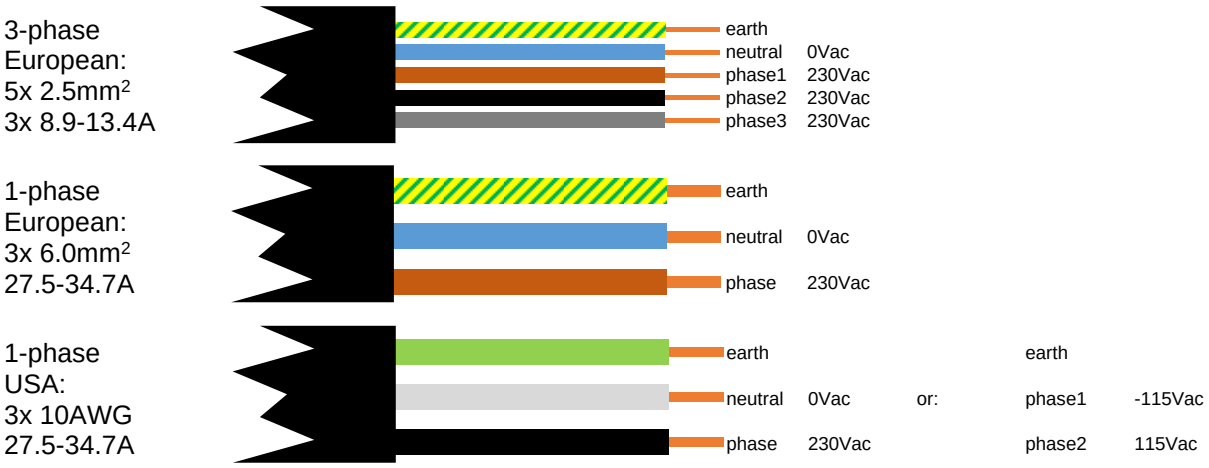


Figure 8. The 3 different main cables the machine can be equipped with. Note that in the "alternative" USA connection phase1 is described with -115Vac meaning "in counterphase to phase2".

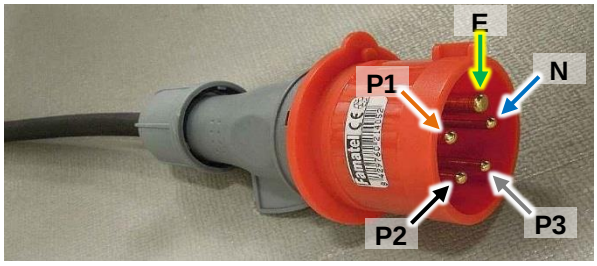
- It is advised to check the tension of the individual contacts in your wall socket/connection box before continuing. Failure to do so may lead to expensive repairs.

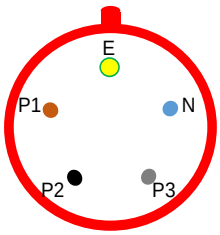
☠ Danger

If the supply cord is damaged it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

- Disconnect electric power in the fuse box of the building if the machine is hooked straight into a wall box.
- Check if all switches on the machine are in the OFF position (toggle-lever pointing down).
- Mount the cable directly into the wall connection box or mount the correct plug on the mains cable and plug into existing wall socket.
- Re-connect electric power in the fuse box.

If a 16A CEE 3P-N-E plug is already mounted on a new three-phase machine it will be connected as in Figure 9.



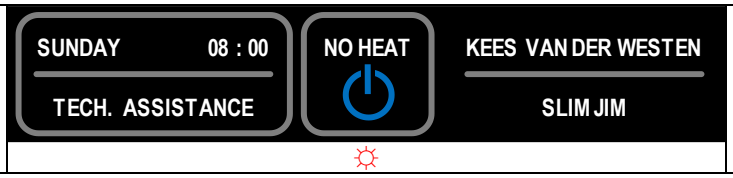


looking from right into the 16A CEE plug shown on left

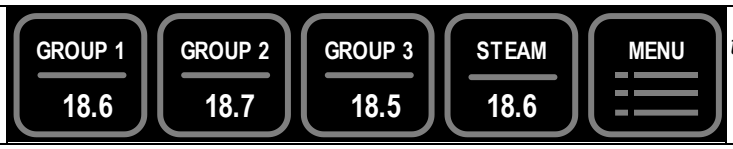
Figure 9. 16A CEE 3P-N-E plug mounted on mains cable.

First fill

1. (Verify that all 3 HEAT switches are in the OFF position: lever pointing down.)
   With the water-mains open and electric mains connected, turn the main switch ON (right hand side switch, toggle-lever up). The display will show a start-up window with software-version information and then turn to stand-by ("NO HEAT").

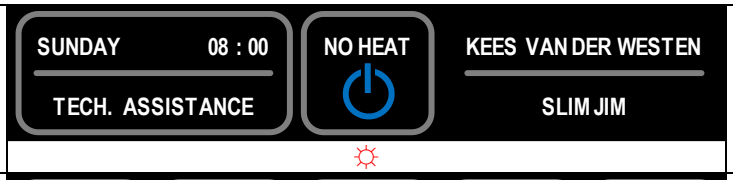
NO HEAT window		*stand-by mode: the boilers will not heat up* *touch "NO HEAT"*

2. Touch the centre button to turn the machine ON, the display will change to:

operational window (Triplette)		*temperature too low but no heating command*

On the Duette operational window, the GROUP 3 *"button" is not present. All separator bars are grey indicating that controller is not sending out any signal to heat.*

3. At this point the pump will be activated and the steam boiler will start to fill. As the coffee system up to now has been filled at water mains pressure, this will continue to fill due to the increased water pressure. Listen if you can hear water flowing into the steam boiler. If you do not hear water flowing, there may be a blockage in the fill-system that has to be resolved before continuing.
4. The controller has a safety shut-down when the fill valve is open for longer than 2 minutes. The steam boiler will not be completely filled yet after 2 minutes and the controller will thus shut down and the LED(s) on the Bastone units or touchpads will start flashing.
5. Switch the main switch OFF (toggle-lever down) and wait for the displays to go blank, then turn the main switch ON again, wait for the NO HEAT window, then touch the "NO HEAT" button: filling will continue after a few seconds.
6. During this second filling, safety-level in the steam boiler will be reached and the display will change (grey separator bars turn orange) to show that a heating command is given by the controller. Since the heat switches are still in the OFF position, the boilers will not heat up yet.

NO HEAT window		*stand-by mode: the boilers will not heat up* *touch "NO HEAT"*
operational window		*showing boiler temperatures and heating command*

On the Duette operational window, the GROUP 3 "button" is not present. Safety-level in steam boiler is reached. Orange separator bars indicate that the controller is sending out signals to heat to all boilers. Heating up will start when the HEAT switches are in the ON position (see next section).

7. Activate all groups (push-button on Bastone or upper button of touchpad) until water runs from the group, then de-activate the groups.
8. If the steam boiler is not yet filled after these 2 "runs", the LED(s) will start flashing again; repeat the turning OFF-ON procedure.
9. When the OFF-ON procedure has to be repeated more than 2 times, it is possible that the steam boiler does not fill (quickly enough) due to blockage in the system or very low pump-pressure setting. Check before continuing.
10. When the filling has stopped <u>without</u> the LED(s) flashing the steam boiler is filled up to operational level.
11. Re-check if water is flowing from all individual groups upon activation of the groups.

12. Mount a portafilter with blind-filter in one of the groups and activate that group. After the pre-infusion cylinder is filled the pressure should increase rapidly to about 9 bar on that groups' pressure gauge, if not, adjust the pump-pressure (see Figure 10).
    Note that lowering the pump-pressure will not have an effect on the pressure gauge as there is a check-valve in the coffee system. De-activate the group, lower the pump-pressure and then re-activate the group to check. Remove the blind filter after this initial adjustment.
13. Press the mix-water button to see if water is flowing from the spout (this will be at very low flowrate as there is no steam pressure and thus no hot water yet).
14. Check the machine for leaks.

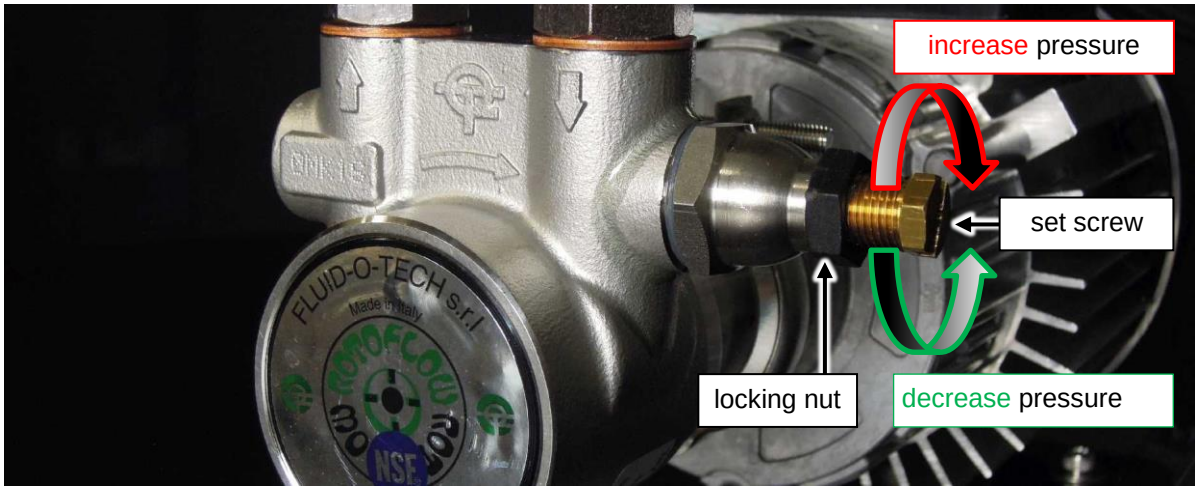


Figure 10. How to adjust the pump-pressure. Undo the locking nut, then twist set-screw to correct the pressure. Tighten the locking nut when done. Re-check brew-pressure after tightening the locking nut.

Heat up

1. Switch all three heat switches ON (lever up). This allows power to be fed onto the SSR's in the machine.
2. Check if all the green indicator lights underneath the electrics box are lighting up (see Figure 11).
   a. If a single indicator light does not light up, it is possible that the corresponding overheat safety switch has cut-out during transport:
   Turn the machine OFF (MAIN switch and all 3 HEAT switches), remove the appropriate body panel and press the central button of the overheat safety switch inward to re-set (see Technical manual).
   b. If corresponding indicator lights of a heat circuit (e.g. both most left lights of each set) do not light up it is possible that the corresponding auto-fuse has cut power to that circuit. Open the electrics-box (see Technical manual) to check the circuit breakers.

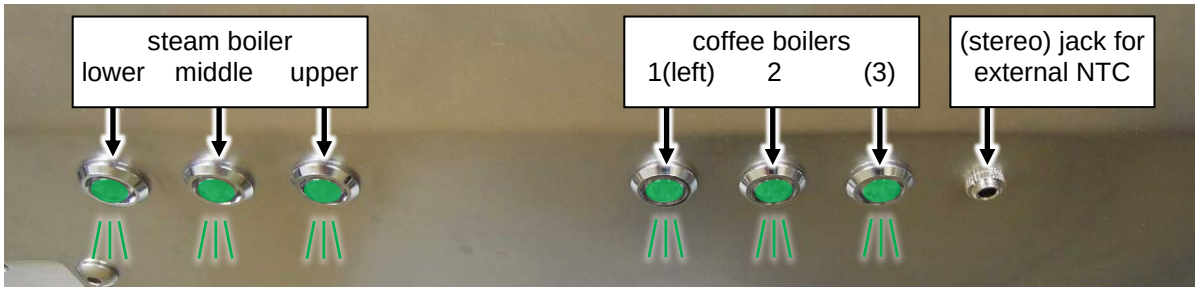


Figure 11. Indicator lights (and external sensor jack) underneath the electrics box. In a Duette the most right indicator (3) is not present. The above situation (all indicators are lit) indicates that all heating elements receive power.

3. Check heating up: When all indicator lights are lit (see Figure 11), the boilers will be heating up (unless the heating element is not functioning) and the temperature readings on the displays will increase. The steam boiler temperature will initially only rise very slowly as the sensor is located above the water level.

operational window	GROUP 1 45.7 / GROUP 2 46.2 / GROUP 3 45.9 / STEAM 26.4 / MENU	*at start coffee boilers heat up faster*

4. Heating up from 20°C to operational temperature will take about 15 minutes, during this heat-up: <u>Check expansion pressure</u>: Make sure that all groups are filled with water (activate all groups and check if water flows from each group immediately). Mount a blind filter in the left group and activate that group using the "continuous button". Pressure will rise to pump pressure rather quickly and then slowly rise to a maximum pressure: the expansion pressure. The cold water heating up is expanding which leads to increasing pressure until the expansion valve starts to spill drops of water into the drain. The expansion pressure should be in the range 11-13 bar (contrary to other machine models we make the expansion pressure cannot be adjusted on this machine).
5. This would be a good moment to <u>set/adjust a few parameters</u> in the "technician level" of the controller:
   On the touchpad: touch the "MENU" button, then the "SETTINGS" button, then the "TECHNIC LEVEL" button. In the next window construct the technician password using the arrows (the number 66666), then touch "ENTER". In the next windows a service telephone number can be stored, the level-probe sensitivity can be adjusted (low-medium-high, depending on water conditions), the choice made between filling possible during brew or not, and the flow-meter type adjusted (after changing flow-meters).

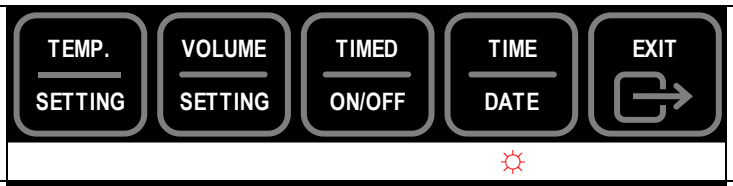
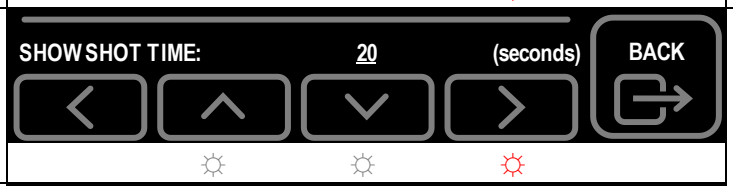
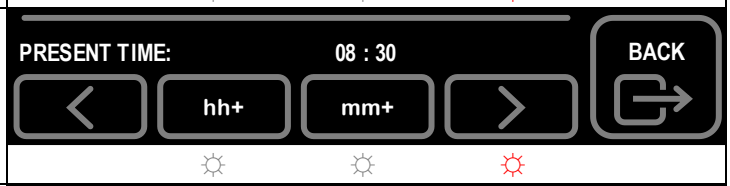
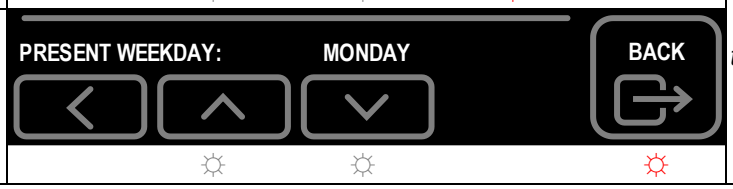
operational window	GROUP 1 60.3 / GROUP 2 59.8 / GROUP 3 60.1 / STEAM 55.4 / MENU	*touch MENU*

menu window	STAND BY / EXTERNAL SENSOR / 08 : 15 / CLEAN PROGRAM / SETTINGS	*touch SETTINGS*
settings window	FACTORY LEVEL / TECHNIC. LEVEL / MANAGER LEVEL / BARISTA LEVEL / EXIT	*touch TECHNIC LEVEL*
enter technic level window	TECHNICIAN PASSWORD: 00000 / ENTER	*the digit to change is underlined the password is: 66666 use ∧∨ to change values use <> to go to previous or next digit*
construct telephone number	SERVICE PHONE NR: 123456789 +-0 / NEXT	
adjust level probe sensitivity	PROBE SENSITIVITY: MEDIUM / EXIT	*use ∧∨ to change values*
make fill during brew (im)possible	FILL DURING BREW: NO / EXIT	*use <> to go to previous or next window*
*adjust controller to (new) flow meters**	FLOW METERS: 3300 (pulse/litre) / EXIT	*use EXIT to return to operational window*

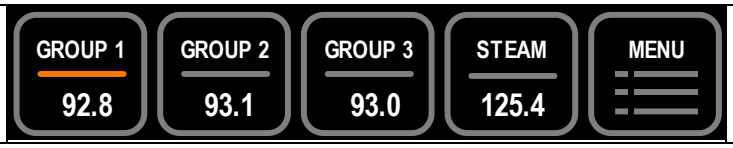
** 0.7mm flow meters give appr. 3300 pulse/litre*
1.15mm flow meters with 2 magnets give appr. 2000 pulse/litre, with 4 magnets will give appr. 4000 pulse/litre

6. Adjust present time and weekday in the “BARISTA LEVEL” (enter with password 33333, the password was changed to 10000 during 2021), sub-menu “TIME DATE”.

settings window	FACTORY LEVEL / TECHNIC. LEVEL / MANAGER LEVEL / BARISTA LEVEL / EXIT	*touch BARISTA LEVEL*
enter barista level window	BARISTA PASSWORD: 00000 / ENTER	*the password is: 33333 or 10000*

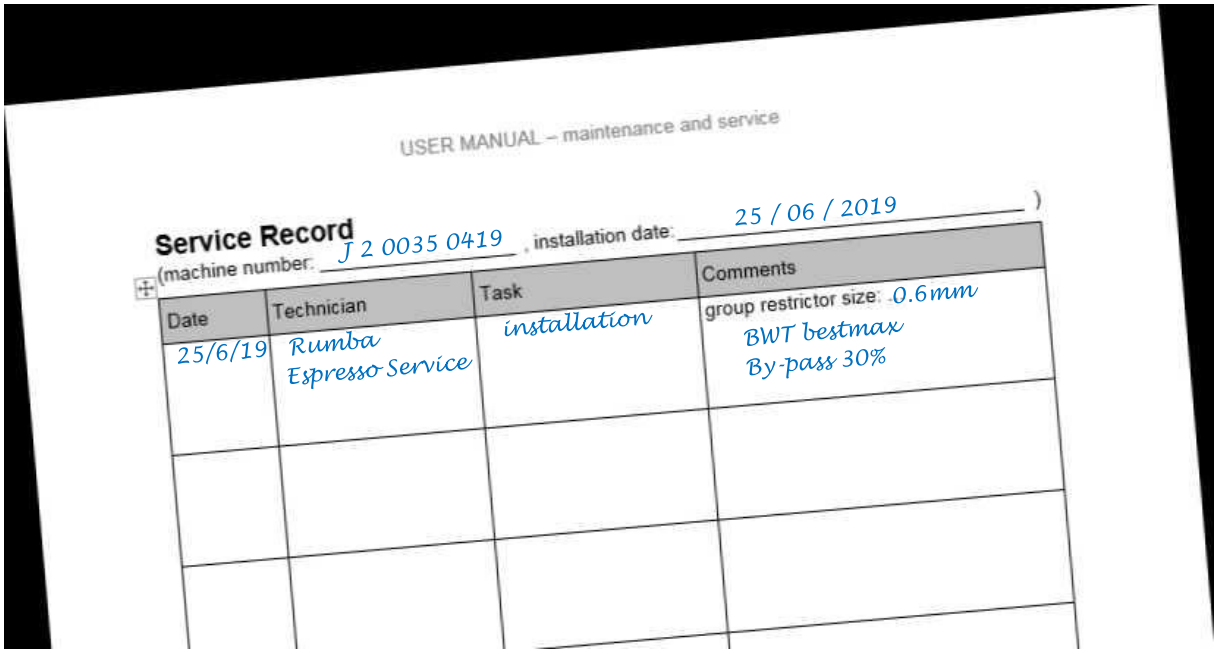
barista sub-menu window		*touch TIME DATE*
adjust duration of shot time display after brew		*use ∧∨ or hh mm to change values*
adjust present time		*use <> to go to previous or next window*
adjust present weekday		*use BACK to return to barista sub-menu window*

7. If not set correct at the factory: adjust the temperature display from °C to °F or vice versa in the sub-menu “TEMP. SETTING”.
8. Ask if the cup-warming tray must be actively heated or not.
   When in %: Note that in most cases 12-15% is enough to reach 60-70°C. At 20% the overheat protection will cut power to the cup heater.
   When in °C or °F: enter the temperature desired (max. 70°C or 158°F).
9. Check if the machine has warmed up to operational temperature on the “operational window” of the controller (the orange separators in the boiler buttons have turned grey at some time).

operational window		*set temperatures are reached, only group 1 is heating (shortly)*

10. Check the operational features of the machine:
    a. Open the steam taps for 30 seconds to release the remaining air above the water level.
    b. Operate the mix water dispensing button switch.
    c. Operate the hot water dispensing toggle switch.
    d. Activate each individual group.
    e. Use a measuring cup (or scales) to check the “free flow rate” of each individual group
       i. with 0.6mm jets it should be 100 - 120 ml in 15 seconds
       ii. with 0.8mm jets it should be 200 - 240 ml in 15 seconds
       iii. with 1.0mm jets it should be 300 - 360 ml in 15 seconds
    f. Brew a first coffee on each group to test functioning of pre-infusion cylinders. This first coffee will probably not be very tasty as the grinder may need adjustment.
    g. With correct grinder-setting and coffee-bed preparation check the pump-pressure again, adjust when necessary (see Figure 10).
    h. Measure the mix-water temperature (first make sure steam boiler is at operational temperature). Adjust temperature on inlet manifold when necessary (see page 19).
11. Check the machine for leaks.
12. Fill out he machine number and installation date on a service record and keep this with the machine.

TIP
Print the service record pages from the User manual (see Figure 12).



USER MANUAL – maintenance and service

Service Record

(machine number: J 2 0035 0419 , installation date: 25 / 06 / 2019)

Date	Technician	Task	Comments
25/6/19	Rumba Espresso Service	installation	group restrictor size: 0.6mm BWT bestmax By-pass 30%

Figure 12. Print service record and fill out installation data. Keep this with the machine.

Adjust mix-water temperature

The temperature of the mix-water depends on:

1. the steam boiler temperature,
2. the temperature of the cold water,
3. the amount of mixed-in cold water, which depends on:
    a. pump-pressure,
    b. cold-water orifice.
4. the temperature of the inlet-manifold.

Before adjusting the mix-water temperature make sure that the machine is (otherwise) fully operational and adjusted:

1. steam boiler at operational temperature,
2. pump-pressure adjusted to correct brew pressure.

The temperature of the manifold changes during use of the machine and this variation cannot be compensated for. For that reason we suggest to measure the mix-water temperature of a second dispense (appr. 100 ml) very shortly after a first dispense (100 ml) of mix-water.

The cold-water orifice can be adjusted on the inlet manifold inside the machine. The left side-panel of the machine has to be removed to access the inlet manifold.

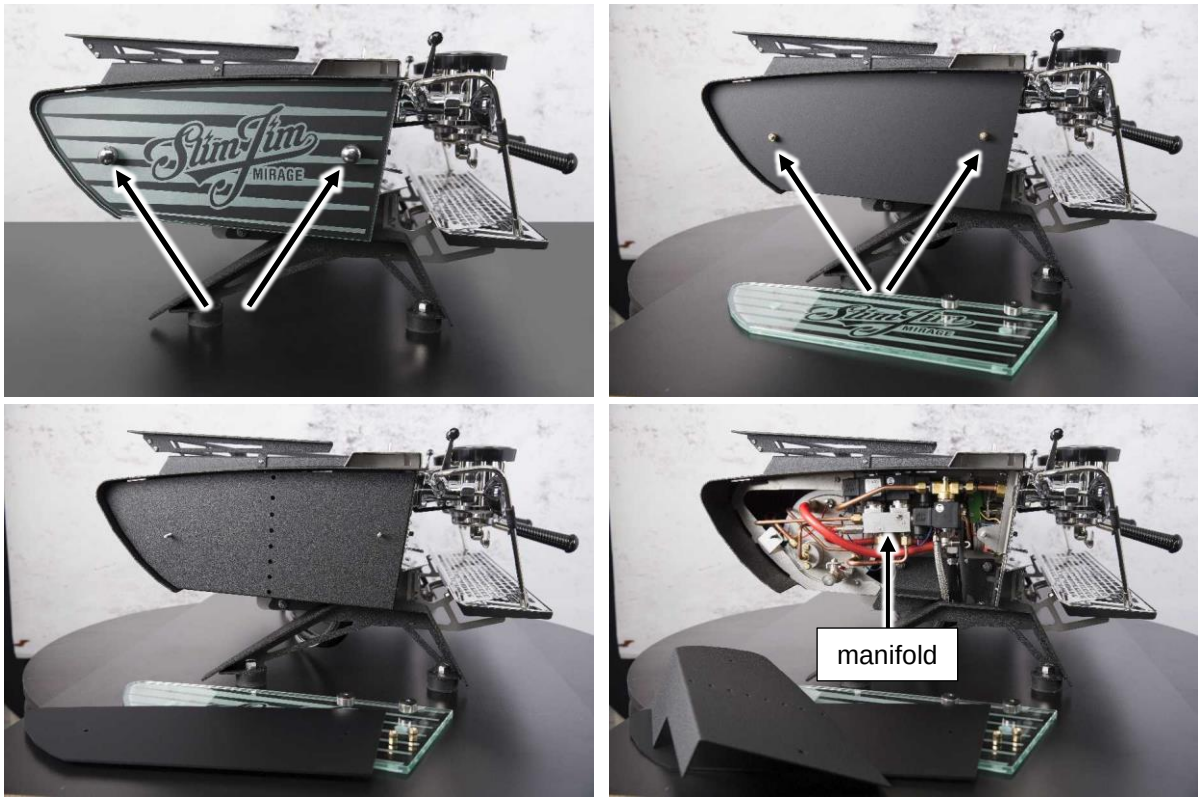


Figure 13. Undo the nuts and remove the left-hand side panel (when glass side panels are mounted you have to remove the underlying support nuts as well to be able to remove the inner panel).

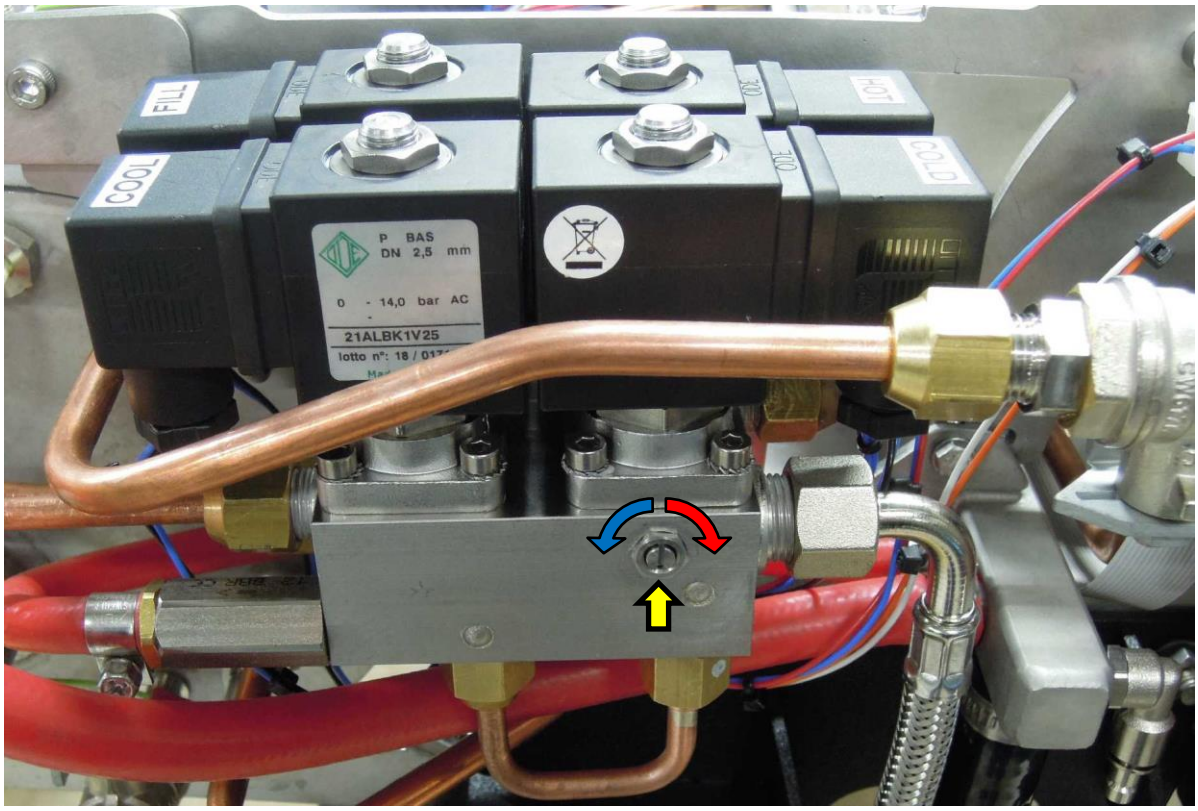


Figure 14. The location of the cold-water set-screw on the manifold. The locking nut prevents the set-screw from being dismounted and should not be loosened to adjust the set-screw.

Turn the cold-water set-screw clockwise to increase the mix-water temperature and anti-clockwise to reduce the mix-water temperature. Note that water temperature is not fully constant over a dispense and depends also on the amount of use of the mix-water. Re-mount the side panel when the correct temperature is obtained.

Hand over machine

Explain the new owner/user the most important functions of the machine. This should at least include:

1. Change machine from OPERATION to ECO and to NO-HEAT,
   show telephone number to call for technical assistance.

operational window	GROUP 1 92.8 / GROUP 2 93.1 / GROUP 3 93.0 / STEAM 125.4 / MENU	*touch MENU*
menu window	STAND BY / EXTERNAL SENSOR / 08 : 15 / CLEAN PROGRAM / SETTINGS	*touch STAND BY*
go to stand-by window	NO HEAT / ECO MODE / EXIT or	*use NO HEAT or ECO MODE to go to stand-by*
stand-by without heating	MONDAY 08 : 45 / TECH. ASSISTANCE / NO HEAT / KEES VAN DER WESTEN / SLIM JIM	*touch centre button to return to operational window* *touch left side to show telephone number*
stand-by at lower temperature	MONDAY 08 : 46 / TECH. ASSISTANCE / ECO / KEES VAN DER WESTEN / SLIM JIM or	
contact maintenance window	TELEPHONE NUMBER FOR TECHNICAL ASSISTANCE / +31 6 12345678 / EXIT	*use EXIT to return to stand-by*

2. Explain profits of ECO w.r.t. NO HEAT.
3. Change individual boiler to ECO and back (manipulation of the Bastone or touchpad will take the boiler out of ECO as well).

operational window	GROUP 1 92.8 / GROUP 2 93.1 / GROUP 3 93.0 / STEAM 125.4 / MENU 6 sec	*touch-hold a group button for 6 seconds*
operational window, group 1 at ECO	GROUP 1 ECO / GROUP 2 93.1 / GROUP 3 93.0 / STEAM 125.4 / MENU 6 sec	*touch-hold again or manipulate Bastone/ touchpad to return*

4. Show how to enter the Barista menu (password: 33333 or 10000) and:
    a. how to change temperature settings
    b. how to program shot-volumes:
        i. with the touchpad/Bastone (left group is dominant)
        ii. directly in the controller (left group is <u>not</u> dominant)
    c. what is possible in TIMED ON/OFF
    d. how to adjust present time/weekday
5. Convince the new owner of the importance of water quality and regular checking of the water treatment system.
6. Explain the owner about maintenance, preventative service and emergency repairs.
7. Tell the owner/user what to do when there seems to be a malfunction:
    a. see user manual for checks that should be performed by the barista/owner before calling for help
    b. show telephone number on controller
8. Illustrate that filling out the maintenance history/service record helps to solve problems when a malfunction occurs.
9. Direct the owner/users to the User manual on our website: http://www.keesvanderwesten.com/assets/slimjim-user-manual.pdf, *urge the owner/users to read the user manual.*

Maintenance

△ Warning!

Maintenance on the machine should be done by a qualified technician. Parts of the machine can reach a temperature of close to 130 °C (266 °F). The steam/hot water boiler contains water and pressurised steam of 125 °C at 1.35 Bar overpressure (257 °F at 20 PSI), temperature and pressure in the coffee system may reach up to 96 °C at 12 Bar overpressure (205 °F at 175 PSI).

When servicing the machine it is sometimes necessary to keep the machine connected to the AC power outlet and the machine switched “on”. In both cases there is a possibility that you touch a live wire.

☠ Danger

We cannot be held responsible for damage and/or injuries resulting from actions performed on our machines by non-qualified personnel.

Any qualified technician working on the machine is urged to thoroughly read the latest edition of the “Technical manual” which can be obtained via:

support@keesvanderwesten.com

When seeking contact with the e-mail address above, please forward the model and serial number of the machine in question.

Contact information

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Website *www.keesvanderwesten.com*

Ordering replacement parts
Order spare parts via:
spareparts@keesvanderwesten.com

Please supply machine details (model and serial number) and full contact information when ordering.